

## **IMPORTANT INFORMATION ABOUT YOUR DEBIT CARD**

**\*\*The information below pertains to the EPCU Debit Mastercard ONLY! The EPCU Visa is NOT affected.**

From time to time, EPCU is made aware of major debit card fraud in specific areas of the country. Some of the fraud has resulted in thousands of dollars lost. To protect our members, we may find it necessary to deny debit card access in these areas. When we deny access, this means that:

- Members cannot use their card when visiting the specified area; and
- Cannot purchase via online, telephone, etc. if the company from whom they are purchasing, processes the transactions in the denied area(s).

## **CITIES CURRENTLY BLOCKED FROM EPCU DEBIT MASTERCARD TRANSACTIONS**

- Woodbridge, NJ
- Upper Arlington, OH
- Waldorf, MD
- Clinton, MD
- Temple Hills, MD
- Upper Marlboro, MD
- Capitol Heights, MD
- Drexel Hill, PA
- Upper Darby, PA

## **HOW CAN YOU PROTECT YOURSELF?**

- NEVER travel with only one form of payment. Always carry an alternate payment method like cash, Visa, etc.
- Monitor your account closely and report any transactions that you did not authorize as soon as possible.
- Always sign your card! Do not write "Ask for ID" or leave it blank – If your card isn't signed, you may not be protected.
- If your card is lost or stolen, report it immediately.

If you have any questions about the information contained in this document, wish to report a lost or stolen card or discover unauthorized transactions on your account, please contact:

### **EPCU Accounting Department**

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